## What to Do If 'Tansee iPhone Message Transfer' Keeps Reading Data?

- Please install the latest version of Tansee iPhone Message Transfer software. Please download the Windows version from <u>here</u> or the Mac version from <u>here</u>.
- Open Tansee program.
  - Follow the <u>Guide for Windows</u> or the <u>Guide for Mac</u>, depending on your operating system.

Please be patient. If you have a large number of apps or photos, it may take a longer time to read the data, possibly several hours at most.

- If the issue persists, follow these steps for the Windows version:
- Run iTunes and backup an iPhone or iPad using iTunes on your PC. Run Tansee without plugging in your iPhone. Under the 'iTunes backup' tab in Tansee, click on your iPhone.

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Audiobooks	A full backup of your iPhone	will be stored on this	Back Op Now Restore Backup
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	Photos Ap	Documents & Data	Sync Done



For the Mac version, try the following:

Backup your iOS device using **Finder** on macOS.

Run Tansee without plugging in your iPhone. Under the 'iTunes backup' tab in Tansee, click on your iPhone.

![](_page_2_Picture_0.jpeg)

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iDevice No iDevice iTunes Backups iPhoneX_iOS16.1 Aug 18, 2023 10:36 iPhoneX_iOS16.1 May 16, 2023 12:20 Tansee Backups Open Edit sample.tfst Aug 8, 2023 11:25		Tansee iDevice Message Transfer 5.2.0         iDevice Not Detected?         Please connect your iDevice to MAC with USB cable. If your iDevice not detected, please follow steps below:         iDevice Not Detected?         iDevice N
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