# How to Transfer Photos and Videos from iPhone to PC?

**1** **Please download and install the latest version of Tansee iOS Photo & Camera Transfer [here](#).**

Additionally, ensure that you have installed the **Apple Mobile Device Support** component [64-bit](#) or [32-bit](#).

Another option: 'Apple Mobile Device Support' component is included in **iTunes**. Click [here](#) to download and install the latest version of iTunes and verify that it is able to read your iPhone, iPad, iPod Touch or iPod.
[What to Do If iTunes does not recognize my iPhone?](#)
[What to Do if iTunes can not be installed or uninstalled?](#)

**2** Open Tansee iOS Photo & Camera Transfer on your computer.

**3** Connect your iPhone or iPad or iPod to your PC with a USB cable.
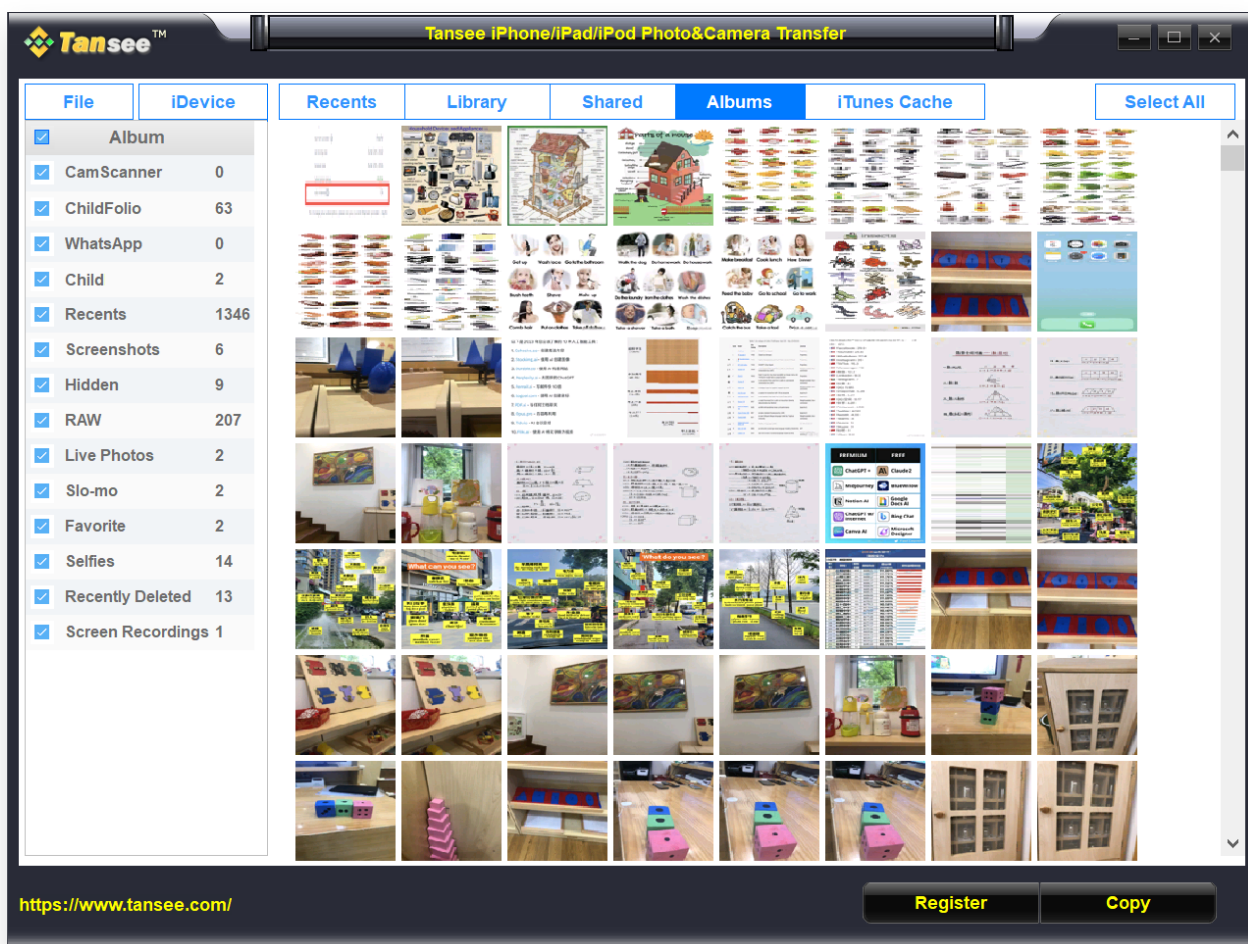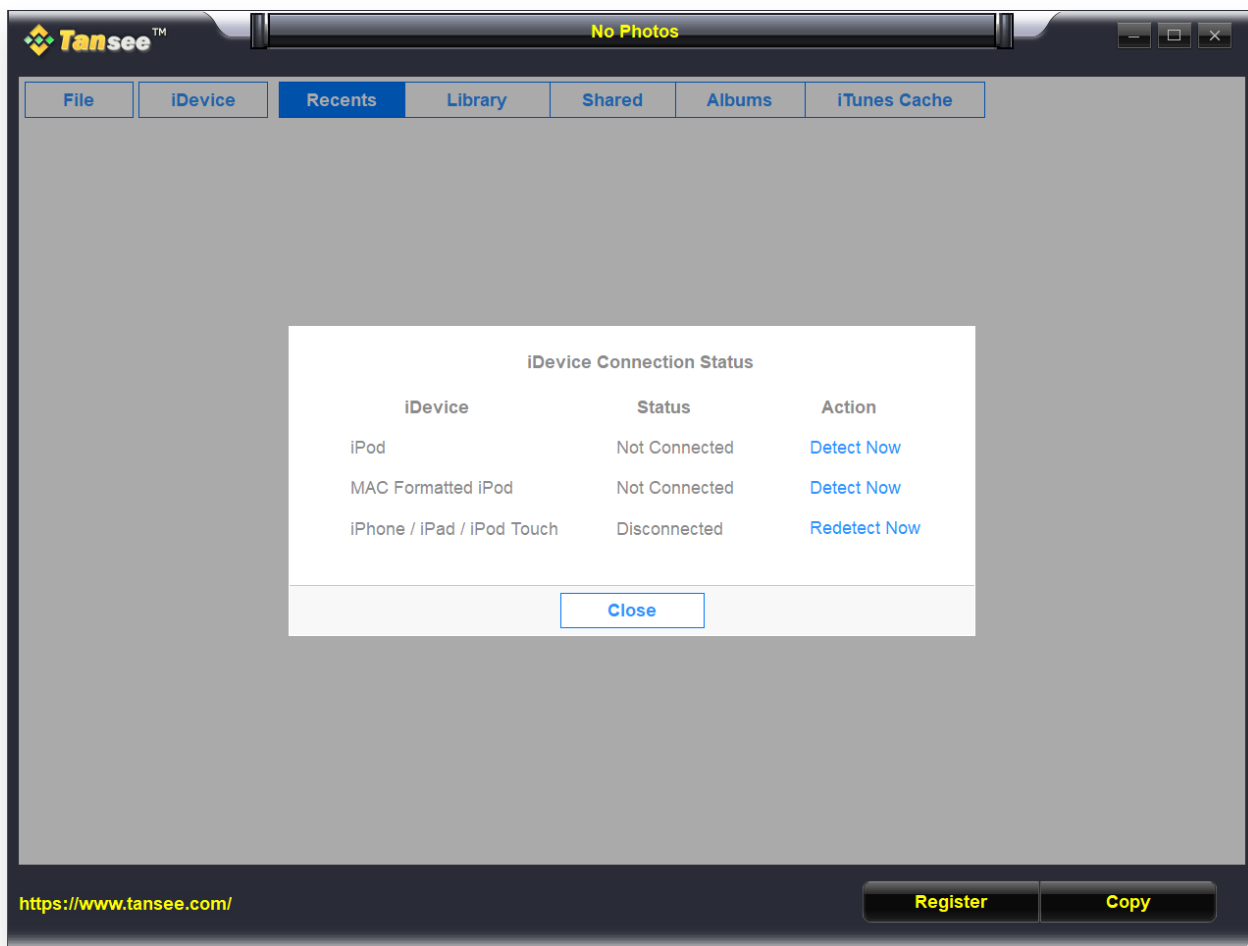Tansee will show an Import screen with all the photos and videos that are on your connected device.
If the Import screen doesn't automatically appear, please wait.
Might because you have lots of apps or photos, Tansee will take longer time reading data.
If asked, unlock your iOS or iPadOS device using your passcode. If you see a prompt on your iOS or iPadOS device asking you to Trust This Computer, tap Trust to continue.

**4** After Tansee shows all photos and videos, choose files you would like to save, and click the button labeled "Save" which can be found at the bottom of the screen.

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| File | iDevice | Recents | Library | Shared | Albums | iTunes Cache |

### iDevice Connection Status

| iDevice | Status | Action |
|---------|--------|--------|
| iPod | Not Connected | Detect Now |
| MAC Formatted iPod | Not Connected | Detect Now |
| iPhone / iPad / iPod Touch | Disconnected | Redetect Now |

Close

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| File | iDevice | Recents | Library | Shared | Albums | iTunes Cache | Select All |

| | Album |
|---|---|---|
| ☑ | CamScanner | 0 |
| ☑ | ChildFolio | 63 |
| ☑ | WhatsApp | 0 |
| ☑ | Child | 2 |
| ☑ | Recents | 1346 |
| ☑ | Screenshots | 6 |
| ☑ | Hidden | 9 |
| ☑ | RAW | 207 |
| ☑ | Live Photos | 2 |
| ☑ | Slo-mo | 2 |
| ☑ | Favorite | 2 |
| ☑ | Selfies | 14 |
| ☑ | Recently Deleted | 13 |
| ☑ | Screen Recordings | 1 |

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